

# Principal Benefits Coverage Plan 460 Group & Individual

		Plan 460			Plan 460
Code	Description	Member Copayment	Code	Description	Member Copayment
		оораушеш	D2160	Amalgam - 3 surfaces, primary or permanent	\$20.00
Diagnostic Ser	vices		D2161	Amalgam - 4 or more surfaces, primary or permanent	\$25.00
	and all diagnostic images include reading and interpretation by any contracting provider. Contracted		D2330	Resin-based composite - 1 surface, anterior	\$25.00
dentists may not charge a surcharge to interpret diagnostic images.			D2331	Resin-based composite - 2 surfaces, anterior	\$25.00
	Office Visit (includes infection control)	\$5.00	D2332	Resin-based composite - 3 surfaces, anterior	\$25.00
D0120	Periodic oral evaluation	\$0.00	D2335	Resin-based composite - 4 or more surfaces or involving incisal angle (anterior)	\$40.00
D0140	Limited oral evaluation - problem focused	\$0.00	D2390	Resin-based composite crown, anterior	\$50.00
D0145	Oral evaluation for a patient under 3 years of age and counseling with primary caregiver	\$0.00	D2391	Resin-based composite - 1 surface, posterior. Except on Advantage Plans and Plan 309 (with coverage	\$50.00
D0150	Comprehensive oral evaluation - new or established patient	\$0.00		on all surfaces), Covered for Facial surfaces of Bicuspids Only, when Caries or Failing Restoration	
D0170	Re-evaluation - limited, problem focused	\$0.00		Exists.	
D0171	Re-evaluation - post operative visit	\$0.00	Inlays/Onlays		
D0180	Comprehensive periodontal evaluation - new or established patient	\$15.00		ses, liners, adhesives, bonding agents, desensitizing agents, removal of existing restorations, lab costs, and	
D0210	Intraoral - complete series (including bitewings)	\$0.00	temporization;	except for Advantage Plans, member is responsible for lab cost of gold.	
D0220	Intraoral - periapical first image	\$0.00	D2510	Inlay - metallic - 1 surface	\$175.00
D0230	Intraoral - periapical each additional image	\$0.00	D2520	Inlay - metallic - 2 surfaces	\$175.00
D0240	Intraoral - occlusal image	\$0.00	D2530	Inlay - metallic - 3 or more surfaces	\$175.00
D0270	Bitewing - single image	\$0.00	D2542	Onlay - metallic - 2 surfaces	\$250.00
D0272	Bitewings - two images	\$0.00	D2543	Onlay - metallic - 3 surfaces	\$250.00
D0273	Bitewings, 3 images	\$0.00	D2544	Onlay - metallic - 4 or more surfaces	\$250.00
D0274	Bitewings - four images	\$0.00	Crowns		
D0330	Panoramic image	\$0.00	Includes all ba	ses, liners, adhesives, bonding agents, desensitizing agents, removal of existing restorations, lab costs, and	
D0350	Oral/facial photographic images, non-orthodontic, obtained intraorally or extraorally	\$0.00	temporization;	except for Advantage Plans, member is responsible for lab cost of gold.	
D0460	Pulp vitality tests	\$0.00	D2710	Crown - resin-based composite (indirect)	\$145.00
D0470	Diagnostic casts, non-orthodontic	\$10.00	D2720	Crown - resin with high noble metal	\$175.00
D0601	Caries risk assessment and documentation, with a finding of low risk	\$0.00	D2721	Crown - resin with predominantly base metal	\$175.00
D0602	Caries risk assessment and documentation, with a finding of moderate risk	\$0.00	D2722	Crown - resin with noble metal	\$175.00
D0603	Caries risk assessment and documentation, with a finding of high risk	\$0.00	D2750	Crown - porcelain fused to high noble metal	\$275.00
			D2751	Crown - porcelain fused to predominantly base metal	\$275.00
Preventive Ser	vices		D2752	Crown - porcelain fused to noble metal	\$275.00
* - Procedure	es limited to once every 6 months		275MLR	Crown-porcelain fused to any metal for molars	\$350.00
	e every 12 months on all Basic Plans, Advantage Plans-once every 6 months.		D2780	Crown - 3/4 cast high noble metal	\$250.00
D1110	Prophylaxis - adult *	\$0.00	D2781	Crown - 3/4 cast predominantly base metal	\$250.00
D1120	Prophylaxis - child *	\$0.00	D2782	Crown - 3/4 cast noble metal	\$250.00
D1206	Topical Flouride Varnish -children to age 14 (except on Advantage Plans: no age limit)	\$5.00	D2790	Crown - full cast high noble metal	\$250.00
D1208	Topical application of fluoride-children to age 14 (except on Advantage Plans: no age limit)	\$0.00	D2791	Crown - full cast predominantly base metal	\$250.00
D1310	Nutritional counseling for control of dental disease	\$0.00	D2792	Crown - full cast noble metal	\$250.00
D1320	Tobacco counseling for the control and prevention of oral disease	\$0.00	D2910	Recement inlay, onlay, or partial coverage restoration. Except on Advantage Plans and Cosmetic	\$12.00
D1330	Oral hygiene instructions	\$0.00		Benefits Rider, D2910 shall only be covered when recementing metallic substrate restorations.	
D1351	Sealant - per tooth	\$20.00	D2915	Recement indirectly fabricated or prefabricated post and core	\$10.00
D1352	Preventive resin restoration - permanent tooth - including placement of a sealant in non-carious pits and	\$20.00	D2920	Recement crown	\$12.00
	fissures		D2930	Prefabricated stainless steel crown - primary tooth	\$50.00
D1353	Sealant repair-per tooth. May not be charged by placing provider within 18mos of initial placement.	\$20.00	D2931	Prefabricated stainless steel crown - permanent tooth	\$50.00
D1510	Space maintainer - fixed - unilateral	70% of UCR*	D2940	Sedative filling	\$10.00
D1515	Space maintainer - fixed - bilateral	70% of UCR*	D2941	Interim therapeutic restoration-primary dentition	\$10.00
D1520	Space maintainer - removable - unilateral	70% of UCR*	D2949	Restorative foundation for an indirect restoration	\$0.00
D1525	Space maintainer - removable - bilateral	70% of UCR*	D2950	Core buildup, including any pins when required	\$0.00
D1550	Re-cementation of space maintainer	70% of UCR*	D2951	Pin retention - per tooth, in addition to restoration	\$0.00
D1555	Removal of fixed space maintainer	\$15.00	D2952	Indirectly fabricated post and core in addition to crown	\$75.00
Restorative Services			D2953	Each additional indirectly fabricated post - same tooth	\$0.00
	es, liners, adhesives, bonding agents, desenstizing agents, removal of existing restorations.	610.00	D2954	Prefabricated post and core in addition to crown	\$70.00
D2140 D2150	Amalgam - 1 surface, primary or permanent	\$10.00 \$15.00	D2957	Each additional prefabricated post - same tooth	\$0.00
D2150	Amalgam - 2 surfaces, primary or permanent	υυ.σι φ			

Code Description Member Code Description  Copayment	Member Copayment \$350.00
Copayment	
	£3E0.00
D2970 Temporary crown (fractured tooth) - when not part of crown preparation \$20.00 D5130 Immediate upper denture	\$350.00
D2980 Crown repair, by report \$50.00 D5140 Immediate lower denture	\$350.00
D2990 Resin infiltration of incipient smooth surface lesions. \$20.00 D5211 Upper partial denture - resin base	\$300.00
Endodontics (excluding final restorations)  D5212 Lower partial denture - resin base	\$300.00
Includes all irrigants, adhesives, and filling materials, removal of existing restorations, and post-treatment temporization.	\$350.00
D3110 Pulp cap - direct \$15.00 D5214 Lower partial denture - cast metal framework with resin denture bases	\$350.00
D3120 Pulp cap - indirect \$15.00 D5410 Adjust complete denture - upper	\$25.00
D3220 Therapeutic pulpotomy \$25.00 D5411 Adjust complete denture - lower	\$25.00
D3221 Pulpal debridement - primary and permanent when endodontic treatment not completed on same day \$25.00 D5421 Adjust partial denture - upper	\$20.00
D3310 Root canal - anterior per tooth \$125.00 D5422 Adjust partial denture - lower	\$20.00
D3320 Root canal - bicuspid per tooth \$150.00 D5510 Repair broken complete denture base*	\$50.00
D3330 Root canal - molar per tooth \$185.00 D5520 Replace missing or broken teeth - complete denture (each tooth)*	\$25.00
D3331 Treatment of root canal obstruction - subject to proper documentation of condition and procedure. See 70% of UCR* D5610 Repair resin denture base*	\$50.00
clinical guidelines. D5620 Repair cast framework	\$50.00
D3332 Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth \$45.00 D5630 Repair or replace broken clasp*	\$25.00
D3346 Retreatment of previous root canal therapy - anterior 70% of UCR* D5640 Replace partial denture broken teeth - per tooth	\$25.00
D3347 Retreatment of previous root canal therapy - bicuspid 70% of UCR* D5650 Add tooth to existing partial denture*	\$50.00
D3348 Retreatment of previous root canal therapy - molar 70% of UCR* D5660 Add clasp to existing partial denture*	\$50.00
D3410 Apicoectomy - anterior \$90.00 D5670 Replace all teeth and acrylic on cast metal framework (Upper)	\$125.00
D3421 Apicoectomy- bicuspid (first root) \$90.00 D5671 Replace all teeth and acrylic on cast metal framework (Lower)	\$125.00
D3425 Apicoectomy- molar (first root) \$90.00 D5730 Reline complete upper denture (chairside)	\$65.00
D3426 Apicoectomy-(each additional root) \$90.00 D5731 Reline complete lower denture (chairside)	\$65.00
D3427 Periradicular surgery without apicoectomy \$90.00 D5740 Reline upper partial denture (chairside)	\$65.00
D3430 Retrograde filling - per root \$65.00 D5741 Reline lower partial denture (chairside)	\$65.00
D3950 Canal preparation & fitting of preformed dowel or post by provider other than provider placing post. \$70.00 D5750 Reline complete upper denture (laboratory)*	\$100.00
Periodontics D5751 Reline complete lower denture (laboratory)*	\$100.00
* - Covered only when performed by the Member's primary general dentist. Crown lengthening (D4249), when listed as a D5760 Reline upper partial denture (laboratory)*	\$100.00
covered benefit, performed the same day as impression will be considered to be D4212.  D5761 Reline lower partial denture (laboratory)*	\$100.00
+-The Plan considers gingivectomy provided in association with any direct fill restoration to be included in the fee for the rest D5820 Interim partial denture (upper)	\$150.00
D4210 Gingivectomy or gingivoplasty - 4 or more contiguous teeth per quadrant \$150.00 D5821 Interim partial denture (lower)	\$150.00
D4211 Gingivectomy or gingivoplasty - 1 to 3 contiguous teeth per quadrant \$130.00 *Reline, repair, rebase, and replace of thermoplastic partials is covered only on Advantage Plans. O	
D4212 Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth + \$65.00 Advantage Plans add \$25 for repairs/relines/rebases of thermoplastic/flexible base full and partial	
D4240 Gingival flap procedure - 4 or more contiguous teeth per quadrant \$150.00 dentures	
D4241 Gingival flap procedure - 1 to 3 contiguous teeth per quadrant \$130.00 D5900 - D5999 VII Maxillofacial Prosthetics - Not Covered	
D4260 Osseous surgery - 4 or more contiguous teeth per quadrant 70% of UCR* D6000 - D6199 VIII Implant Services - Not Covered	
D4261 Osseous surgery - 1 to 3 contiguous teeth per quadrant 70% of UCR* Fixed Prosthodontics	
D4263 Bone replacement graft - first site in quadrant \$150.00 Includes all bases, liners, adhesives, bonding agents, desensitizing agents, removal of existing restorations, lab costs, a	nd
D4264 Bone replacement graft – each additional site in quadrant \$100.00 temporization; except for Advantage Plans, member is responsible for lab cost of gold.	
D4341 Periodontal scaling and root planing - four or more teeth per quadrant \$40.00 D6210 Pontic - cast high noble metal	\$200.00
D4342 Periodontal scaling and root planing - one to three teeth per guadrant \$30.00 D6211 Pontic - cast predominantly base metal	\$200.00
D4355 Full mouth debridement to enable comprehensive evaluation and diagnosis, Separate Visit from \$10.00 D6212 Pontic - cast noble metal	\$200.00
Prophylaxis D6240 Pontic - porcelain fused to high noble metal	\$200.00
D4910 Periodontal maintenance - once every 6 months \$25.00 D6241 Pontic - porcelain fused to predominantly base metal	\$200.00
D4910 Periodontal maintenance - each additional \$25.00 D624 Pontic - porcelain fused to noble metal	\$200.00
D4920 Unscheduled dressing change (by someone other than treating dentist or their staff) \$0.00 624MLR Pontic- porcelain fused to any metal for molars	\$275.00
Removable Prosthodontics D6250 Pontic - resin with high noble metal	\$175.00
Except when noted, includes all lab costs and post delivery adjustments for 6 months following delivery. Replaced once D6251 Pontic - resin with predominantly base metal	\$175.00
every 5 years from initial placement under Plan coverage & relined once every 24 months, as per limitations, exclusions,  D625 Pontic - resin with noble metal	\$175.00
and guidelines. Provisional Pontic- When final impression not taken and when replacing anterior tooth lost or anterior	\$15.00
D5110 Complete upper denture \$350.00 prosthesis being replaced while covered by CDN	
<b>D5120</b> Complete lower denture \$350.00 Fixed Prosthodontics	

<sup>\*</sup>UCR: Usual and Customary Fees
\*\*NCB: Not a Covered Benefit

Code	Description	Plan 460 Member Copayment						
Includes all bases, liners, adhesives, bonding agents, desensitizing agents, removal of existing restorations, lab costs, and								
temporization; except for Advantage Plans, member is responsible for lab cost of gold.								
D6602	Inlay - cast high noble metal, 2 surfaces	\$175.00						
D6603	Inlay - cast high noble metal, 3 or more surfaces	\$175.00						
D6604	Inlay - cast predominantly base metal, 2 surfaces	\$175.00						
D6605	Inlay - cast predominantly base metal, 3 or more surfaces	\$175.00						
D6606	Inlay - cast noble metal, 2 surfaces	\$175.00						
D6607	Inlay - cast noble metal, 3 or more surface	\$175.00						
D6610	Onlay - cast high noble metal, 2 surfaces	\$250.00						
D6611	Onlay - cast high noble metal, 3 or more surfaces	\$250.00						
D6612	Onlay - cast predominantly base metal, 2 surfaces	\$250.00						
D6613	Onlay - cast predominantly base metal, 3 or more surfaces	\$250.00						
D6614	Onlay - cast noble metal, 2 surfaces	\$250.00						
D6615	Onlay - cast noble metal, 3 or more surfaces	\$250.00						
D6720	Crown - resin with high noble metal	\$175.00						
D6721	Crown - resin with predominantly base metal	\$175.00						
D6722	Crown - resin with noble metal	\$175.00						
D6750	Crown - porcelain fused to high noble metal	\$275.00						
D6751 D6752	Crown - porcelain fused to predominantly base metal	\$275.00 \$275.00						
675MLR	Crown - porcelain fused to noble metal Crown-porcelain fused to any metal for Molars	\$350.00						
D6780	Crown - 3/4 cast high noble metal	\$350.00 \$200.00						
D6780 D6781	Crown - 3/4 cast high hobie metal	\$200.00						
D6781	Crown - 3/4 cast predominantly base metal	\$200.00						
D6790	Crown - full cast high noble metal	\$200.00						
D6791	Crown - full cast right hobie metal	\$200.00						
D6791	Crown - full cast noble metal	\$200.00						
D6793	Provisional retainer crown - When final impression not taken and when replacing anterior tooth lost or	\$15.00						
20.00	anterior prosthesis being replaced while covered by CDN	*						
D6930	Recement fixed partial denture	\$25.00						
D6971	Indirectly fabricated post as part of fixed partial denture retainer	\$70.00						
D6973	Core build up for retainer, including any pins	\$0.00						
D6975	Coping	\$0.00						
D6980	Fixed partial denture repair, necessitated by restorative material failure. Not allowed to be charged by	\$50.00						
	same provider within 24 months of the original restoration							
Oral Surgery								
	and clotting agents; extractions include minor smoothing of bone.	205.00						
D7111	Extraction, coronal remnants - deciduous tooth	\$25.00						
D7140	Extraction, erupted tooth or exposed root	\$25.00						
D7210	Surgical removal of erupted tooth	\$45.00						
D7220 D7230	Removal of impacted tooth - soft tissue Removal of impacted tooth - partially bony	\$60.00 \$75.00						
D7230	Removal of impacted tooth - partially bony	70% of UCR*						
D7240	Removal of impacted tooth - completely bony, with unusual complications	70% of UCR*						
D7241	Surgical removal of residual tooth roots (cutting procedure)	70% of UCR*						
D7250 D7251	Coronectomy - intentional partial tooth removal	70% of UCR*						
D7310	Alveoplasty in conjunction with extractions - 4 or more contiguous teeth per quadrant	70% of UCR*						
D7311	Alveoplasty in conjunction with extractions - 1 to 3 teeth/spaces per quadrant	70% of UCR*						
D7320	Alveoplasty not in conjunction with extractions - 4 or more contiguous teeth per quadrant	70% of UCR*						
D7321	Alveoplasty not in conjunction with extractions - 1 to 3 teeth/spaces per quadrant	70% of UCR*						
D7510	Incision and drainage of abscess - intraoral soft tissue	\$40.00						
Orthodontics (d	only when provided by participating orthodontist)							

Code	Description	Plan 460 Member Copayment
* - Covered for	or up to 24 months of active treatment	•
D8020	Limited orthodontic treatment of the transitional dentition*	\$1,000.00
D8030	Limited orthodontic treatment of the adolescent dentition*	\$1,000.00
D8040	Limited orthodontic treatment of the adult dentition*	\$1,000.00
D8070	Comprehensive orthodontic treatment of the transitional dentition*	\$1,775.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition*	\$1,775.00
D8090	Comprehensive orthodontic treatment of the adult dentition*	\$1,975.00
D8660	Pre-orthodontic treatment visit	\$25.00
D8670	Periodic orthodontic treatment visit (as part of contract)	\$0.00
D8680	Orthodontic retention - Per Arch	UCR*
D8999	Orthodontic Treatment Plan and Records(pre/post x-rays, photos, study models)	UCR*
D8999	Active Orthodontic Treatment beyond 24 months - Per Visit. Except on Advantage Plans, Orthodontists may charge Members additional fees for costs of cases over 24 months, based on the differences in UCR fees for the needed treatment periods less the UCR fees for a 24 month period.	UCR*
	Appliances (head gear, maxillary expansion, etc.) may be required in addition to full banding.	UCR*
Adjunctive Ge	neral Services	
* - Covered	only for the removal of impacted wisdom teeth (1,16,17 & 32)	
D9110	Palliative (emergency) treatment of dental pain - minor procedure	\$20.00
D9120	Sectioning of fixed partial denture (bridge)	\$25.00
D9210	Local anesthesia not in conjunction with operative or surgical procedures	\$0.00
D9215	Local anesthesia	\$0.00
D9310	Consultation & Second Opinion, <u>with prior authorization from Plan</u> . Diagnostic service provided by dentist or physician other than requesting dentist or physician, not chargeable on same day as therapeutic services.	\$10.00
D9430	Office visit for observation (during regularly scheduled hours)	\$8.00
D9440	Office visit - after regularly scheduled hours	\$25.00
D9450	Case presentation, detailed and extensive treatment planning	\$0.00
D9931	Cleaning and inspection of a removable appliance. Limited to once every 6 months.	\$10.00
D9930	Treatment of complication (post-surgical), unusual circumstances, by report	\$0.00
D9951	Occlusal adjustment - limited	\$0.00
D9986	Missed appointment	\$25.00
D9987	Cancelled appointment	\$25.00
D9999	Broken Appointment - less than 24 notice	\$30.00
D9999	Broken Specialist Appointment - less than 24 notice	\$40.00

#### Specialty Referrals

Plan Coverage 460 Indv Type A 460 Grp Type A

The Plan offers varying types of specialty coverage, dependent upon which plan the Member is enrolled on. Please note the following types of specialty coverage.

Type A

Not all general dentists are capable of performing each of the services listed herein and, based upon the Member's condition, certain procedures may not be within the scope of practice or ability of a general dentist. In such cases, once approved by the Plan, the Member will be referred to a contracted dental specialist. The participating dental specialist will provide Members the covered, approved, services listed above at a 30% discount from the participating contracted specialist's UCR fees. Not all types of specialists are available in all areas. Please contact the Plan.



# **EXCLUSIONS AND LIMITATIONS**

The Plan's basic Limitations and Exclusions are applicable to all basic plan designs (Group and Individual Plans 100 to 695, and UABT plans). Some limitations and exclusions are waived for Members on Advantage Plans and Plans with the Cosmetic Benefits Rider. See Clinical Guidelines for specific policies.

# **EXCLUSIONS**

- General anesthesia, analgesia (nitrous oxide), intravenous sedation, or the services of an anesthesiologist.
- Treatment of fractures or dislocations; congenital malformations; malignancies, cysts, or neoplasms; or Temporomandibular Joint Syndrome (TMJ).
- Extractions or x-rays for orthodontic purposes.
- · Prescription Drugs and over the counter medicines.
- Any services involving implants or experimental procedures.
- Any procedures performed for cosmetic, elective, or aesthetic purposes.
- Any procedure to replace or stabilize tooth structure lost by attrition, abrasion, erosion, or bruxism (grinding).
- Any procedure not specifically listed as a covered Benefit.
- Covered services provided outside of the CDN general dentist's office that the Member selected, or was assigned to, unless expressly authorized by CDN.
- Services which, in the opinion of the attending CDN dentist, cannot be performed because of physical
  or behavioral limitations of the Member.
- Services for injuries or conditions, which were caused by acts of war or are covered under Worker's Compensation or Employer's Liability Laws.
- Services which, in the opinion of the attending CDN dentist are not necessary for the Member's dental
  health, or which have a poor prognosis.
- Expenses incurred in connection with any dental procedure started prior to the effective date of Coverage or after the termination date of Coverage.
- · Hospital costs of any kind.
- · Loss or theft of full or partial dentures.
- Any procedures or appliances for the purpose of correcting contour, contact, occlusion or to change vertical dimension.
- Damage to teeth due to harmful habits including, but not limited to, mouth jewelry, tongue piercing, etc.

# **LIMITATIONS**

- Prophylaxis (teeth cleaning) is limited to once every six months.
- Fluoride treatment is covered once every 12 months for Members up through age 14.
- Bitewing x-rays are limited to one series of four films every 12 months.
- Full mouth x-rays are limited to once every 24 months.
- Periodontal scaling and root planing is limited to one treatment per quadrant in any 12-month period.
- Except as noted in Clinical Guidelines, fixed bridgework will be covered only when a partial cannot
  satisfactorily restore the case. If fixed bridges are used when a partial could satisfactorily restore the
  case, the fixed bridge is considered optional treatment.
- Replacement of partial dentures is limited to once every five years, unless necessary due to natural tooth loss where the addition or replacement of teeth to the existing partial is not feasible.
- Full upper and/or lower dentures are not to exceed one each in any five-year period.
- Replacement will be provided by CDN for an existing full or partial denture only if it is unserviceable and cannot be made serviceable by either reline or repair.
- Denture relines are limited to one per arch in any 12-month period.
- Sealants, when covered, are limited to permanent first and second molars for members up through 14
  years of age.
- Replacement of a restoration is covered only when dentally necessary.
- · Replacement of existing bridgework is covered only when it cannot be made satisfactory by repair.
- Services of a specialist are covered Benefits only when specifically listed, and when covered.
- Pedodontic referrals are limited to those Benefit programs that have Specialist Coverage and are limited to Members up through age five, and at 50% of the pedodontist's fees to a maximum of \$500 per Member per year.
- Optional Treatment Except as noted in Clinical Guidelines, if (1) a less expensive alternative
  procedure, service or course of treatment can be performed in place of the proposed treatment to
  correct a dental condition, as determined by the Plan; and (2) the alternate treatment will produce a
  professionally satisfactory result with a good prognosis; then the maximum eligible dental expense to
  be considered for payment will be the less expensive treatment.
- Crowns and bridge units are limited to five per arch per year.

### Please contact the Plan for Additional Exclusions and Limitations for Orthodontics.

If you question a course of treatment, a fee or covered benefits, DO NOT START TREATMENTS UNTIL YOU CONTACT MEMBER SERVICES or call 1-800-664-5433 for a review of your treatment plan and charges. Or a second opinion may be arranged by Member Services only before treatment has been started.